



Dear Valued Customer Of Kent Drive-In Cinema.

We hope this message finds you well. We regret to inform you that, after careful consideration, we must cancel our Halloween Drive-In Cinema event scheduled for 23rd - 29th oct at Manston Airport. It is with a heavy heart that we make this decision, but due to lower-than-expected ticket sales, we are unable to proceed with the event as planned.

We understand that many of you were looking forward to this special Halloween experience, and we share in your disappointment.

Please accept our sincerest apologies for any inconvenience this may cause.

Here are some important details regarding the cancellation:

1. Refunds: We will process refunds for all ticket purchases.

Your refund will be initiated within 10 days and will be issued via the same method used for your purchase.

You will receive an email confirmation once the refund is complete.

If you have any questions or concerns about your refund,

please contact our customer support team at [info@kentdriveincinema.co.uk](mailto:info@kentdriveincinema.co.uk)

2. Future Events: While we are deeply saddened to cancel this event, we remain committed to providing you with exceptional entertainment experiences. We are already planning for future events and are dedicated to ensuring they are a great success.

Keep an eye on our website and social media channels for upcoming announcements and special promotions.

3. Contact Us: If you have any questions, require further assistance, or would like to provide feedback, please do not hesitate to reach out to our customer support team at [info@kentdriveincinema.co.uk](mailto:info@kentdriveincinema.co.uk) .

We are here to assist you and address any concerns you may have.

We understand the disappointment this cancellation may bring, and we sincerely apologise for any inconvenience. We value your support and understanding, and we look forward to welcoming you at our future events, where we will strive to provide you with unforgettable moments and entertainment.

Thank you for your support, and we appreciate your understanding during these challenging times.

From all at Kent Drive-in Cinema

[info@kentdriveincinema.co.uk](mailto:info@kentdriveincinema.co.uk)

[www.kentdriveincinema.co.uk](http://www.kentdriveincinema.co.uk)